

Rental Rules and Regulations

How to make a Reservation: You must call our office to fill out a general information sheet . Our phone number is 740.364.0798 Monday-Friday 9AM-5PM, please leave a message on weekends and holidays.. A Credit Card is required at the time of booking to hold your cabin, a down payment in the amount of 50% of your rental fees will be charged as soon as the reservation is made to confirm your reservation. This is a true charge that is applied toward the total. The remaining balance must be paid by check or cash at the time of check in. Certified & Travelers Checks are also accepted.

Security Deposit: A credit card must be presented prior to check in; a temporary hold in the amount of \$250 will be on the card for up to 7 days as a security deposit against any possible damage done to the cabin. If no card is presented at time of check- in the card on file will be used as the card to hold the security deposit. No charges will be charged to the credit card provided no damage to the cabin is found evident & all policy procedures have been met. **Please note that the down payment of 50% of your rental fee is separate from a security hold.**

Confirmation of Reservation: After making a reservation, you will receive a rental statement by e-mail, fax or mail. This statement will supply your name, your rental fees and directions to our office. It is your responsibility to insure you have all the proper information for your rental stay. Please expect to receive our rental package in the mail once a deposit has been received.

Payment Policy: Payment is expected in full prior to check-in. We ask you pay final balance with cash, travelers check, certified check, or money order. Balances due at check-in paid with a credit card will be a charged a \$20 fee.

Return Check Fee: To avoid return check fees we currently do not accept personal checks.

Cancellation Policy: To cancel a reservation we require a phone call to our office where you will be given a cancellation number. You are then required to mail a certified letter stating you are canceling the reservation along with the cancellation number provided by our office. **Cancellations are only confirmed by receipt of a certified letter mailed to: Select Management & Investments, LLC., 555 S 30th Street, Heath, Ohio 43056.**

Reservations cancelled with less than a 1 month notice are subject to a \$100 Fee. Any reservation cancelled with less than a 2 week notice forfeits your 50% deposit and No Shows are subject to the entire rental fees. Cancellation policy applies to last minute bookings as well. **Sorry, No Exceptions**

Any reservation made under false pretenses will result in forfeiture of advance payments and be subject to owe for any unpaid balances for disabling the property for a true rental and the occupants will not be permitted to check-in.

MOUNTAIN GETAWAY CABIN RENTALS HAS A STRICT POLICY: NO SMOKING AND NO PETS IN THE CABINS. ANY VIOLATION OF THIS POLICY WILL RESULT IN A NON-REFUNDABLE DEPOSIT AND ANY FURTHER DAMAGE OR CLEANING EXPENSES WILL BE BILLED TO THE RENTER, NO EXCEPTIONS.